

QUALITY POLICY

Quality at every stage of work.

S.C. CONFLOR S.R.L. · Quality policy · 3 January 2018 · English translation

The company sets its Quality Management System policy with the aim of continually improving the integrated system and complying with legal and regulatory requirements, by communicating its methods and applying them in practice.

MANAGEMENT COMMITMENTS

- Meeting the requirements of all customers and of internal standards.
- Achieving quality objectives in order to develop an efficient company.
- Designing and making products according to the needs arising from each customer's specific activity.
- Professional development of employees.
- Encouraging staff involvement in the development of the company.
- Preventing pollution and carrying out environmentally friendly activities.
- Compliance with legal and technical requirements and with the other requirements specific to the field of activity.

General Manager: Floarea Constantin · 3 January 2018

QUALITY POLICY

Objectives and continual improvement.

- Maintaining and strengthening the company's position through the satisfaction of existing customers and by attracting new customers.
- Promoting the company through traditional and current methods.
- Continually assessing and controlling significant quality aspects.
- Aligning the quality of products and services with the requirements of the domestic market.
- A balanced offer of products and components, both high-performance and low-priced.
- Modernising techniques, working methods and equipment.
- Shortening the response time to customer reports of incidents or anomalies.
- A constant focus on fast documentation.
- Responsible, qualified staff who comply with the requirements of the Quality Management System.
- Training staff and raising their awareness to achieve the quality objectives.

General Manager: Floarea Constantin
3 January 2018